

2022

**M.Lib.I.Sc. Second Semester Examination**  
**Course – 206**

**(Information System Analysis and Design)**

Full Marks—40

Time—2 Hours

*The figures in the right side margin indicate marks.*

Answer question no. 1 and **any two** from the remaining :

1. Write short notes on **any two** of the following:

5×2

(a) Benefits of ISO 9000 certification in library service.

(b) 'Challenges' in SWOT analysis

(c) Cognitive ergonomics

(d) Name two project management tools and describe briefly any one of them.

2. Name four national level library consortia of India. Discuss the features of any one of them. Illustrate Sirkins suggestion in the context of TQM to enhance library services.

4+7+4

3. Elucidate the functions of library consortia. Do you mobilize the member of a library consortia to overcome various barriers. What are the points to be considered to improve the quality of library consortia as propounded by Demy. 8+4+3
  4. Define 'Ergonomics' and name any three ergonomic organizations. Briefly explain the mission and goals of any one of them. 5+3+7
  5. What is 'Data Flow Diagram' (DFD)? Discuss the significance of icons used in DFD. 6+4+5
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